



Position Title: Latino Outreach Coordinator

6/5/2019

Reports To: Director of Program Development

Classification: Non-Exempt

Salary Range: \$35,000-\$40,000

POSITION DESCRIPTION

Family Abuse Services is seeking a full time Latino Outreach Coordinator. Using the empowerment model, the applicant will provide direct services to Spanish-speaking victims of domestic violence including safety planning, assistance with domestic violence protective orders, providing clients with crisis counseling including domestic violence information and emotional support. Advocates will also provide information and referral services to victims of domestic violence. Latino Outreach Coordinator will create opportunities to do educational presentations to high risk and underserved populations. This position is grant funded, and 100% of time will be allocated to this grant's activities.

Family Abuse Services of Alamance County, located within the Family Justice Center, is tasked with planning and coordinating domestic and intimate partner violence services and prevention education across Alamance County, North Carolina.

For more information about Family Abuse Services of Alamance County, please visit:

<https://www.familyabuseservices.org/>

For more information about the Family Justice Center of Alamance County, please visit:

<https://www.alamance-nc.com/fjc/>

Applicant Instructions:

Submit resume, cover letter, and 3 references to jobs@familyabuseservices.org



A United Way Agency Partner





Court Advocacy • Safe Shelter • Community Education & Prevention • Latino Services • Crisis Lines
Elder Abuse • Support Groups • Transitional Housing • Supervised Visitation & Safe Exchange

QUALIFICATIONS

Education and Experience:

- B.A. or B.S. in related field and/or 3 years' experience providing victim advocacy services.
- Bilingual English/Spanish Required

Knowledge, Skills, and Abilities:

- Ability to work independently with moderate supervision using problem-solving skills
- Excellent written and verbal communications and working knowledge of basic applicable technology
- Demonstrated skills in working in a team
- Solid understanding of the root causes, dynamics and prevention strategies for intimate partner violence, including empowerment-based advocacy and trauma informed approaches.
- Ability to contribute to the empowerment of agency client by acting in a respectful, non-judgmental and confidential manner
- Commitment to issues of diversity, intersection of oppression, and the development of culturally relevant programs to ALL victims. Applicant should assist victims without regard to race, color, national origin, age, gender, gender identity or expression, sexual orientation, marital status, disability, military/veteran status, citizenship status, religion or political affiliation, past convictions or incarceration, prior psychiatric treatment, or any other status protected by federal or state law, local ordinance or Executive Orders.

CORE RESPONSIBILITIES

Advocacy:

- Provide information, referrals, and assistance to Spanish speaking clients with:
 - 50B Protective orders and 50C no contact orders
 - Safety planning
 - Address confidentiality program
 - Victims compensation
- Attend civil and criminal court proceedings for bi-lingual support and guidance if needed
- Provide crisis counseling and emotional support
- Answer Spanish crisis line for victims, determining how to direct the services that are needed to each client
- Follow-up contact – telephone and written contact as well as in person with victims

Program Coordination:

- Create opportunities to do educational presentations to high risk and underserved populations
- Act as liaison with community agencies and the Latino community
- Assist with grant implementation and reports
- Participate in Coordinated Community Response Team and case reviews
- Create and update client records and input data on Osnum database

